

# How to reset the password of your NVOGO account

This manual explains how you can reset the password of your NVOGO user account.

1. Click on [this link](#) to go straight to the login page of NVOGO. You can also go to <https://nvogo.nvoconsolidation.com> and click on **Sign In** at the top-right corner of your screen.

NVO Portal | Dashboard

nvogo.nvoconsolidation.com/dashboard

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**NVOGO** Dashboard Sign In

Dashboard

Sailings / Online Booking

Track & Trace

Quotes

Booking Overview

Shipping Instructi...

API Portal

# NVOGO

Let Us Streamline Your Workflow Today

## Sailing Schedules

Select a Place of Receipt and Destination to see available sailings or [download all sailings](#) as a CSV file.

Search Sailings >

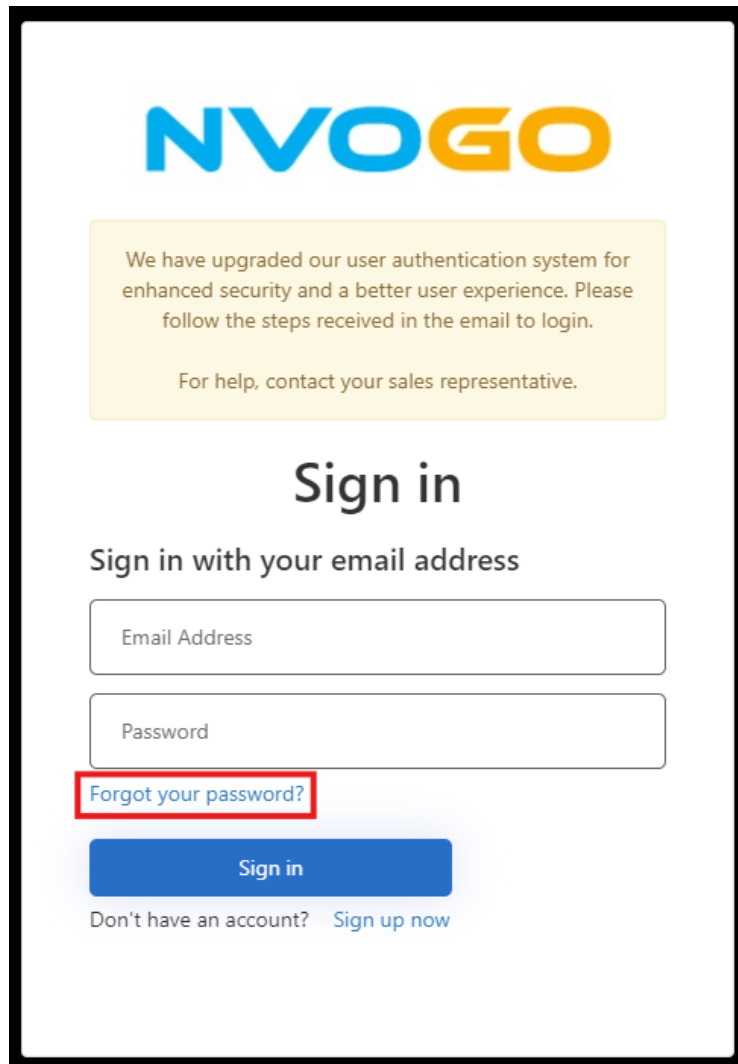
## Track & Trace

Enter the shipment or house bill number to see tracking information.

Track Now >

### Top Features

2. Once you are on the login page of NVOGO, click on **Forgot your password?**



**NVOGO**

We have upgraded our user authentication system for enhanced security and a better user experience. Please follow the steps received in the email to login.

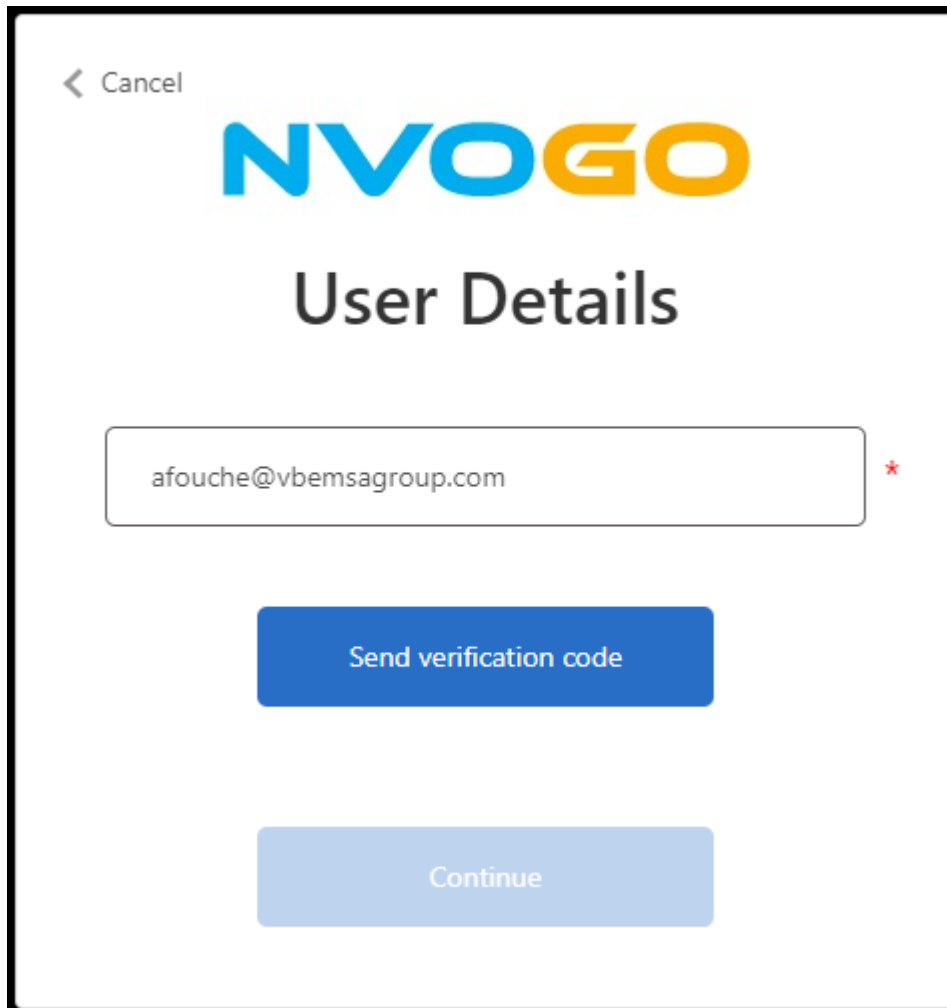
For help, contact your sales representative.

## Sign in

Sign in with your email address

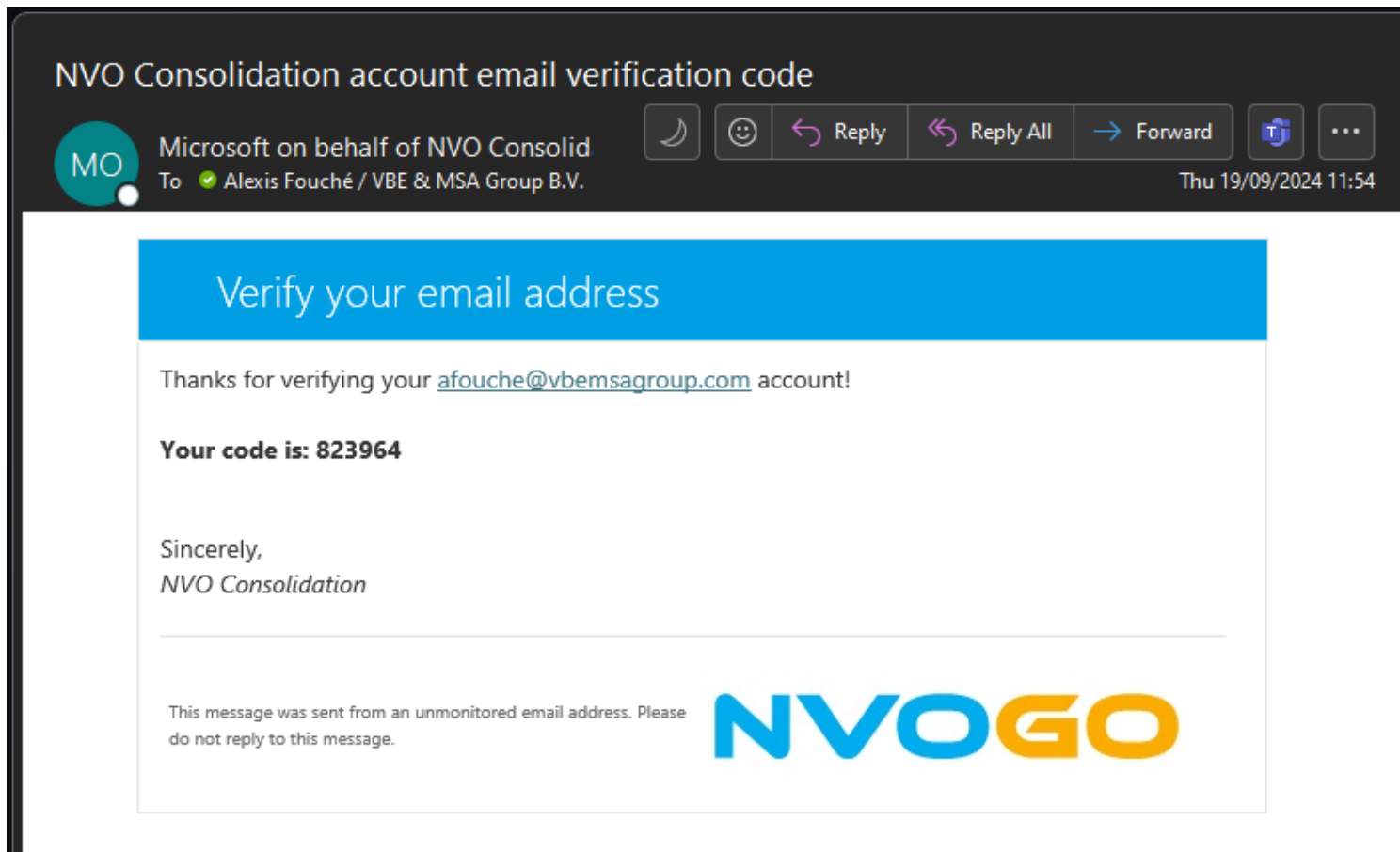
  
  
[Forgot your password?](#)  
  
Don't have an account? [Sign up now](#)

3. Enter your username/email address from your NVOGO user account and click on **Send verification code**.

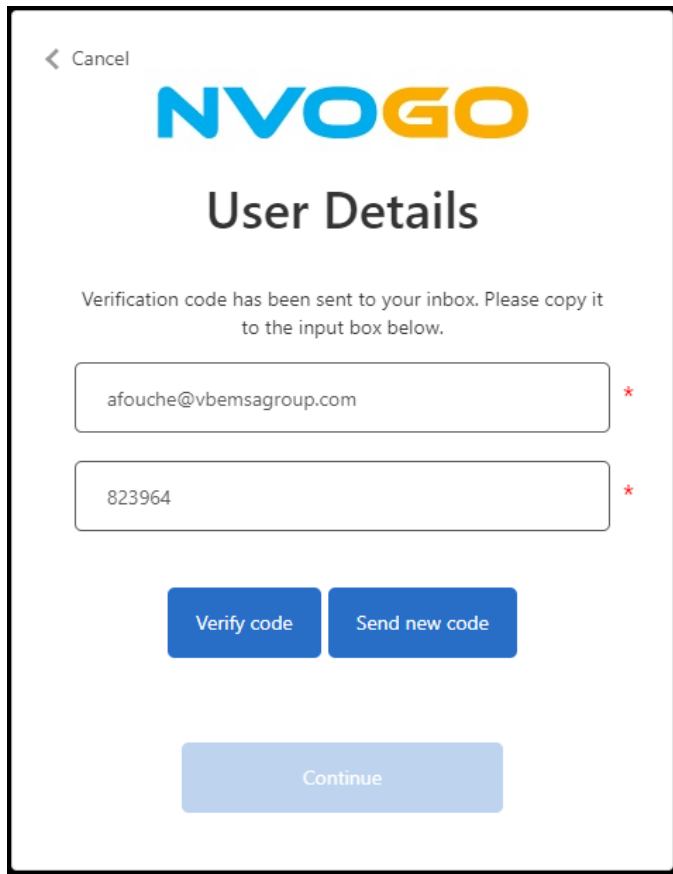


The screenshot shows a mobile application interface for NVOGO. At the top left, there is a back arrow and the text "Cancel". The NVOGO logo is centered at the top, with "NVO" in blue and "GO" in orange. Below the logo, the title "User Details" is displayed in a large, bold, black font. A text input field is positioned below the title, containing the email address "afouche@vbemsagroup.com". A small red asterisk is located to the right of the input field. Below the input field, there are two buttons: a dark blue button with the text "Send verification code" and a light blue button with the text "Continue".

4. You will now get the following notification on your screen: “Verification code has been sent to your inbox. Please copy it to the input box below..” and an email will be sent to the entered email address containing a verification code. Please note that to prevent abuse, if there is no NVOGO user account with the entered email address, no email will be sent. If you didn’t receive the email, please check if the confirmation email ended up in your spam folder and/or check if the email address you entered was correct.



5. Fill in the verification code into the dedicated field and click **Verify code**.



The screenshot shows a mobile application interface for NVOGO. At the top left, there is a back arrow and the text "Cancel". The NVOGO logo is prominently displayed in blue and orange. Below the logo, the title "User Details" is centered. A message states: "Verification code has been sent to your inbox. Please copy it to the input box below." There are two input fields: the first contains the email address "afouche@vbemsagroup.com" and the second contains the verification code "823964". Both fields have a red asterisk to their right. Below the input fields are two blue buttons: "Verify code" and "Send new code". At the bottom, there is a light blue "Continue" button.

6. You can now enter your new password and click on **Continue**.
7. Your password has been reset. You are now login into NVOGO.